

Bloomingville is looking for a
SALES SUPPORTER – SOUTHERN EUROPE

Maternity cover



You will be part of our South European sales team with the responsibility for customers in Spain, Portugal and France. As part of this team, you will contribute to ensuring that all support tasks for the area are handled on time and with customer service in mind. There is a strong teamwork within the sales team, where everyone contributes and help each other so that our customers always get the best experience of customer service, when working with Bloomingville.

Your tasks:

- Daily order handling & delivery planning
- Keeping customers updated on backorders
- General support for Key accounts and customers
- Telephone sales/support to customers
- Information regarding goods & deliveries
- Order processing in our and customers' portals
- Complaint handling
- Keeping agents updated on relevant information
- Customer Credit Insurance request and follow up
- Customer service online and by phone
- Serve selected customers with information in Excel/PIM
- Participation in relevant trade shows
- Ad hoc tasks

You will be based at our main office in Ikast starting first of November 2021.

About you:

We expect, you have experience with customer service and sales towards retail/B2B customers. Experience in working with agents is an advantage. Your experience may come from the design- and lifestyle industry, and you have a commercial educational background. You thrive in an ever-changing and dynamic environment. It is important that you are structured and focused on details while keeping the overview on many tasks at a time. You have strong coordination skills and know how to prioritize and finish your tasks on time. You need to be service minded and always think sales and business when dealing with customers' orders and requests. It is important that you are a team player.

You need to communicate in English, Spanish and Danish and we expect that you have experience in Excel and ERP systems preferable Navision.

Apply:

Send your application to hr@bloomingville.com marked "Sales Supporter – Maternity cover" as soon as possible. We will interview candidates continuously.

The Bloomingville Group is an international multibrand house founded in 2000. Deeply rooted in Nordic aesthetics and the Danish design tradition, the company presents four exclusive brands: Bloomingville, Bloomingville MINI, Creative Collection, and ILLUME x Bloomingville; all offering personal home interior at accessible price points with gratitude for nature and a story to tell.